

# CONFLICT AND MEDIATION, MACM

## Program description

The MA in Conflict and Mediation prepares students to work as mediators or conciliators in a variety of industries. The program includes Mediation Certification from the Chicago Center for Conflict Resolution, a non-profit partner of Roosevelt, and real-world mediation experience. Coursework includes the full range of societal conflict, from familial and interpersonal conflict to public and community conflict.

Mediators work in courts, government, education, health care, human resources, project management, customer service, politics, insurance, and sales. Common employers include corporations, educational institutions, health care organizations, insurance companies, and banks. The degree can also enhance a professional's ability to manage conflict in their current organization. Professionals in the fields of organizational development, human resources, law, and criminal justice can make ready use of the variety of skills learned in this program.

Roosevelt's is the only degree in Conflict and Mediation in the Chicago region that embeds the Chicago Center for Conflict Resolution's Certification, as well as practicums with real mediation clients. That means students get to perform actual supervised mediation during the program. The university's longstanding dedication to social justice principles provides a helpful ethical framework for the curriculum.

## Program objectives

From an over-arching perspective, the Conflict and Mediation Master's program is grounded on three central ideas:

1. Managing conflict is a construct that can be learned and developed.
2. Managing conflict and mediating assertively is rooted in the ability to communicate purposefully, to evaluate situations, reflect back both facts and feelings, and to adjust one's style to manage the realities of the given conflictual situation.
3. The ability to de-escalate conflict and move toward resolution is a skill that enhances the personal, familial, organizational, and social good.

## Admission

A personal statement and an interview with the program director or a faculty member is required of all applicants. For additional admission information, please refer to the Graduate Admission requirements (<https://www.roosevelt.edu/Admission/Graduate/Requirements/CPSReqs.aspx>) on the university's web site.

## Course requirements

The MA in Conflict and Mediation is offered in a combination of online and in-person classes at the Chicago Campus, each lasting eight to twelve weeks. Students take 10 courses; the program can be completed in two years, taking one class at a time.

Code	Title	Credit Hours
Required Courses		
CNMN 400	CRITICAL AND CREATIVE THOUGHT	3
CNMN 410	INTERPERSONAL COMMUNICATION IN CONFLICT AND MEDIATION	3

CNMN 420	CONFLICT MANAGEMENT RESEARCH METHODS	3
CNMN 430	ALTERNATIVE DISPUTE RESOLUTION (ADR) CONTINUUM	3
CNMN 440	FACILITATION	3
CNMN 450	THEORIES OF CONFLICT AND MEDIATION	3
CNMN 475	NEGOTIATION TACTICS/NEGOTIATION	3
CNMN 480	CONFLICT SIMULATION	3
CNMN 490	ADVANCED APPLIED SKILLS PRACTICUM II	3
Elective Course		3
Students take one of the following. Not all elective courses are offered every semester. Contact the program director for more information.		
CNMN 460	PUBLIC AND COMMUNITY CONFLICT	
CNMN 465	ORGANIZATIONAL AND LABOR CONFLICT AND MEDIATION	
CNMN 468	FAMILIAL AND INTERPERSONAL CONFLICT AND MEDIATION	
CNMN 485	SPECIAL POPULATIONS AND CURRENT MEDIATION TOPICS	
Total Credit Hours		30

Your degree map is a general guide suggesting courses to complete each term on the academic pathway to your degree. It is based on the most current scheduling information from your academic program. Your program's degree map is reviewed annually and updated as schedules change (although you retain the same course requirements as long as you are continuously enrolled in your degree program).

Always work closely with your academic advisor to understand curriculum requirements and scheduling, as each student's academic plan can look slightly different. No more than two grades of C (not C-) may be applied toward the 30 hours used for the degree. A graduate course can only be repeated once; no more than two courses can be repeated.

### Year 1

Fall	Credit Hours Spring	Credit Hours Summer	Credit Hours
CNMN 400	3 CNMN 410	3 CNMN 420	3
CNMN 450	3 CNMN 430	3	
		6	3

### Year 2

Fall	Credit Hours Spring	Credit Hours Summer	Credit Hours
CNMN 475	3 CNMN 440	3 CNMN 490	3
CNMN Elective <sup>1</sup>	3 CNMN 480	3	
		6	3

Total Credit Hours 30

<sup>1</sup> Choose from CNMN 460, CNMN 465, CNMN 468 or CNMN 485. Not all elective courses are offered every semester. Contact the program director for more information.