CONFLICT AND MEDIATION, MACM

Program description
The MA in Conflict and Mediation prepares students to work as mediators or conciliators in a variety of industries. The program includes Mediation Certification from the Chicago Center for Conflict Resolution, a non-profit partner of Roosevelt, and real-world mediation experience. Coursework includes the full range of societal conflict, from familial and interpersonal conflict to public and community conflict.

Mediators work in courts, government, education, health care, human resources, project management, customer service, politics, insurance, and sales. Common employers include corporations, educational institutions, health care organizations, insurance companies, and banks. The degree can also enhance a professional’s ability to manage conflict in their current organization. Professionals in the fields of organizational development, human resources, law, and criminal justice can make ready use of the variety of skills learned in this program.

Roosevelt’s is the only degree in Conflict and Mediation in the Chicago region that embeds the Chicago Center for Conflict Resolution’s Certification, as well as practicums with real mediation clients. That means students get to perform actual supervised mediation during the program. The university’s longstanding dedication to social justice principles provides a helpful ethical framework for the curriculum.

Program objectives
From an over-arching perspective, the Conflict and Mediation Master’s program is grounded on three central ideas:

1. Managing conflict is a construct that can be learned and developed.
2. Managing conflict and mediating assertively is rooted in the ability to communicate purposefully, to evaluate situations, reflect back both facts and feelings, and to adjust one’s style to manage the realities of the given conflictual situation.
3. The ability to de-escalate conflict and move toward resolution is a skill that enhances the personal, familial, organizational, and social good.

Admission
A personal statement and an interview with the program director or a faculty member is required of all applicants. For additional admission information, please refer to the Graduate Admission requirements (https://www.roosevelt.edu/Admission/Graduate/Requirements/CPSReqs.aspx) on the university’s web site.

Course requirements
The MA in Conflict and Mediation is offered in a combination of online and in-person classes at the Chicago Campus, each lasting eight weeks. Students take 10 courses; the program can be completed in two years, taking one class at a time.

Required Courses
- CNMN 400 CRITICAL AND CREATIVE THOUGHT 3
- CNMN 410 INTERPERSONAL COMMUNICATION IN CONFLICT AND MEDIATION 3

Elective Courses
Select one of the following 3
- CNMN 460 PUBLIC AND COMMUNITY CONFLICT AND MEDIATION
- CNMN 465 ORGANIZATIONAL AND LABOR CONFLICT AND MEDIATION
- CNMN 468 FAMILIAL AND INTERPERSONAL CONFLICT AND MEDIATION
- CNMN 485 SPECIAL POPULATIONS AND CURRENT MEDIATION TOPICS

Total Credit Hours 30